

Service privacy and protection

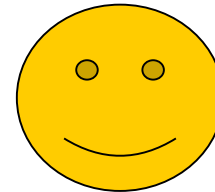
Cross channel handling of orders and order components



Montreal , May 20th - 22th 2019

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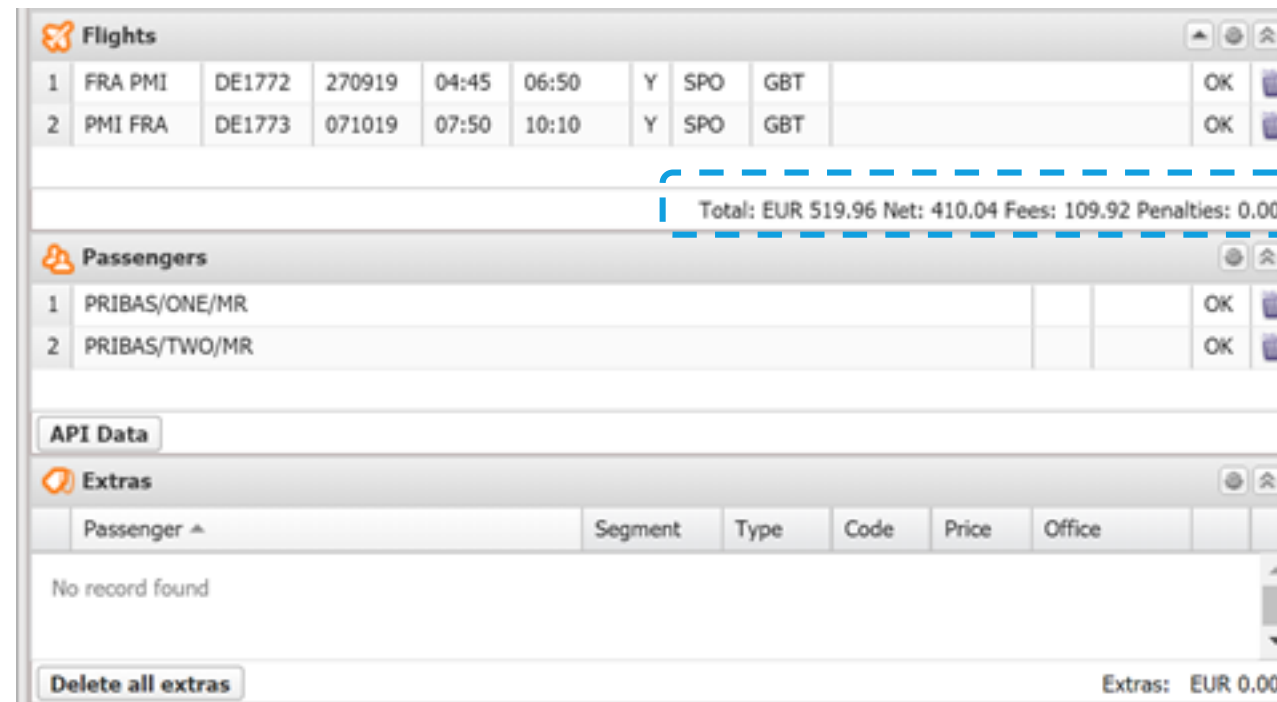
Agency Creates Order



Agency / TO

airline.com

NDC



The screenshot displays a flight booking interface with the following sections:

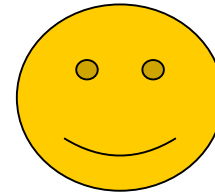
- Flights:** A table with 2 rows of flight segments.

	Origin	Destination	Carrier	Flight	Class	Status	Start	End	Stop	Remarks	Actions
1	FRA	PMI	DE1772	270919	04:45	06:50	Y	SPO	GBT		OK
2	PMI	FRA	DE1773	071019	07:50	10:10	Y	SPO	GBT		OK
- Pricing Summary:** A dashed blue box highlights the total price: Total: EUR 519.96 Net: 410.04 Fees: 109.92 Penalties: 0.00
- Passengers:** A table with 2 rows of passenger information.

	Name	Status	Actions
1	PRIBAS/ONE/MR		OK
2	PRIBAS/TWO/MR		OK
- API Data:** A section for API-related information.
- Extras:** A table for additional charges.

Passenger	Segment	Type	Code	Price	Office
No record found					
- Buttons:** "Delete all extras" and "Extras: EUR 0.00"

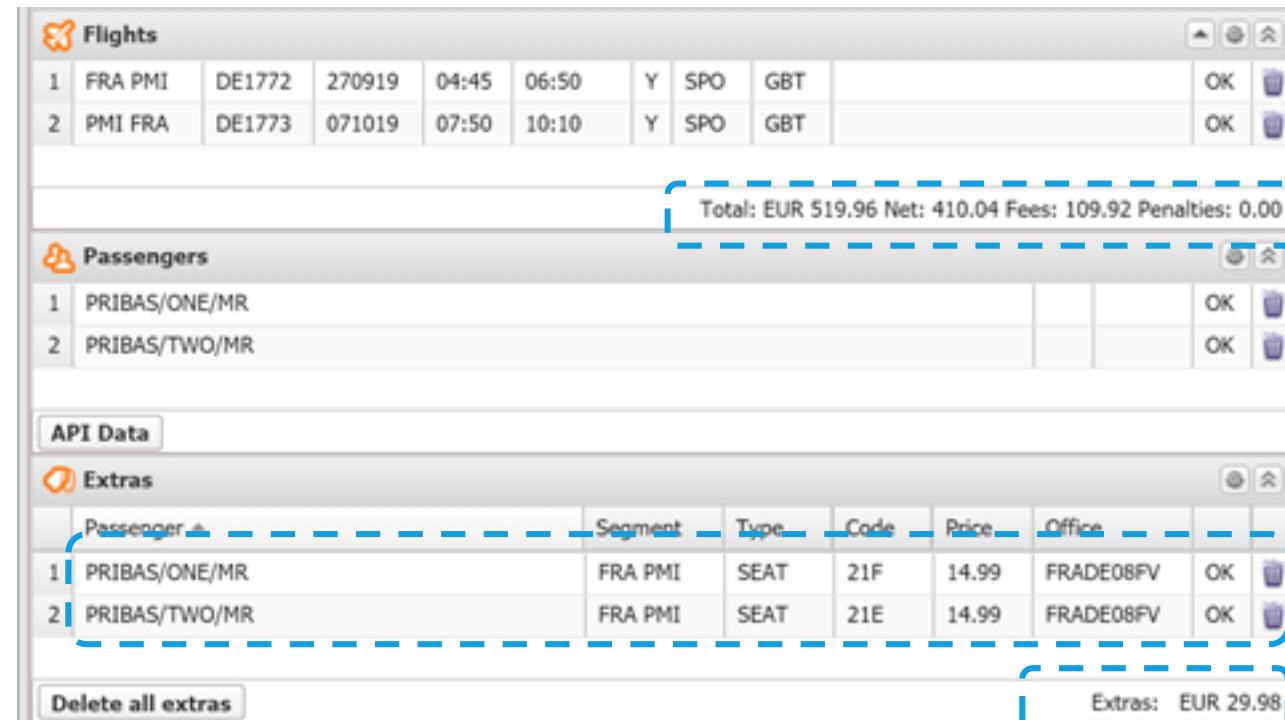
Agency Adds Seats



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Flights

	Flight	Carrier	Flight No	Origin	Destination	Class	Status	Seat	Yield	OK	Cancel
1	FRA PMI	DE1772	270919	04:45	06:50	Y	SPO	GBT		OK	Cancel
2	PMI FRA	DE1773	071019	07:50	10:10	Y	SPO	GBT		OK	Cancel

Total: EUR 519.96 Net: 410.04 Fees: 109.92 Penalties: 0.00

Passengers

	Passenger	Status	Cancel
1	PRIBAS/ONE/MR	OK	Cancel
2	PRIBAS/TWO/MR	OK	Cancel

API Data

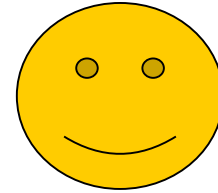
Extras

	Passenger	Segment	Type	Code	Price	Office	Status	Cancel
1	PRIBAS/ONE/MR	FRA PMI	SEAT	21F	14.99	FRADE08FV	OK	Cancel
2	PRIBAS/TWO/MR	FRA PMI	SEAT	21E	14.99	FRADE08FV	OK	Cancel

Delete all extras

Extras: EUR 29.98

Customer Views Order On airline.com

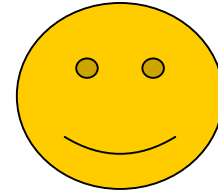


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✈ Flights										
1	FRA PMI	DE1772	270919	04:45	06:50	Y	SPO	GBT		OK
2	PMI FRA	DE1773	071019	07:50	10:10	Y	SPO	GBT		OK
Total: 0.00 Net: 0.00 Fees: 0.00 Penalties: 0.00										
👤 Passengers										
1	PRIBAS/ONE/MR									OK
2	PRIBAS/TWO/MR									OK
API Data										
🔍 Extras										
	Passenger	Segment	Type	Code	Price	Office				
1	PRIBAS/ONE/MR	FRA PMI	SEAT	21F	×	FRADE08FV	OK	×		
2	PRIBAS/TWO/MR	FRA PMI	SEAT	21E	×	FRADE08FV	OK	×		

Customer Adds Services On airline.com

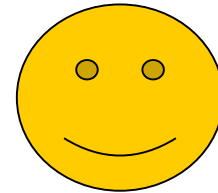


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Flights										
1	FRA PMI	DE1772	270919	04:45	06:50	Y	SPO	GBT		OK
2	PMI FRA	DE1773	071019	07:50	10:10	Y	SPO	GBT		OK
Total: 0.00 Net: 0.00 Fees: 0.00 Penalties: 0.00										
Passengers										
1	PRIBAS/ONE/MR									OK
2	PRIBAS/TWO/MR									OK
API Data										
Extras										
	Passenger	Segment	Type	Code	Price	Office				
1	PRIBAS/ONE/MR	FRA PMI	SPEQ	BIKE	29.99	FRAD08FV	OK			
2	PRIBAS/ONE/MR	PMI FRA	SPEQ	BIKE	49.99	FRAD08FV	OK			
3	PRIBAS/ONE/MR	FRA PMI	SEAT	21F		FRAD08FV	OK			
4	PRIBAS/TWO/MR	FRA PMI	SEAT	21E		FRAD08FV	OK			

Agency Views Order



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airline.com

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Flights											
1	FRA PMI	DE1772	270919	04:45	06:50	Y	SPO	GBT		OK	
2	PMI FRA	DE1773	071019	07:50	10:10	Y	SPO	GBT		OK	
Total: EUR 519.96 Net: 410.04 Fees: 109.92 Penalties: 0.00											
Passengers											
1	PRIBAS/ONE/MR									OK	
2	PRIBAS/TWO/MR									OK	
API Data											
Extras											
	Passenger ^	Segment	Type	Code	Price	Office					
1	PRIBAS/ONE/MR	FRA PMI	SPEQ	BIKE	×	FRADE08FV	OK	×			
2	PRIBAS/ONE/MR	PMI FRA	SPEQ	BIKE	×	FRADE08FV	OK	×			
3	PRIBAS/ONE/MR	FRA PMI	SEAT	21F	14.99	FRADE08FV	OK				
4	PRIBAS/TWO/MR	FRA PMI	SEAT	21E	14.99	FRADE08FV	OK				