Airline Distribution Standards

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3DS 2.0 Changes Coming in 19.2

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Issue

The Payment Card Industry has introduced a new authentication standard (EMVCo 3DS 2.0) which was released in late 2018 which will meet the EU Strong Customer Authentication (EU SCA) mandate effective 13th Sep 2019.

This issue may impact airlines using enhanced distribution standards such as Offer and Order Management. These processes are commonly referred to as "NDC" or New Distribution Capability.
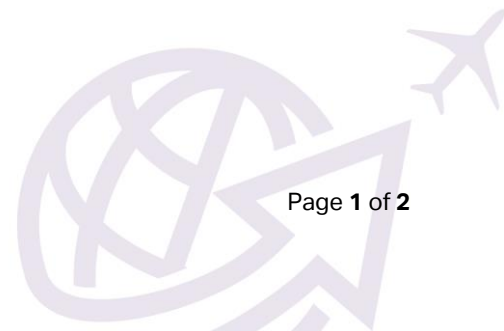
While the current Enhanced Distribution standards support 3DS 1.0, they do not currently support the necessary data for 3DS 2.0 to be implemented.

Airlines and Strategic partners in the Orders Group (under the Shop Order Standards Board) have been working on adapting these standards to support this requirement.

Unfortunately, as final requirements from payment services providers were not clarified until late in 2018, the development cycle for these messages, including the required business and technical airline governance processes, will result in an effectiveness date close to the date at which airlines must be in compliance with the Strong Customer Authentication mandate.

Any organizations wishing to view the proposed messaging changes can review the latest version of the change request document on the Orders Group Standards Setting Workspace site.

If you have any trouble accessing SSW, please contact the IATA Standards team at standards@iata.org.

Action Required by Airlines and Strategic Partners Using Enhanced Distribution Processes

Airlines and Strategic Partners are requested to review the referenced EU SCA regulation and determine any impacts on their enhanced distribution implementations.

Airlines and Strategic Partners are welcome to leverage the latest version of the proposal to amend the industry standards used in their implementations for preparation and testing purposes prior to the formal adoption of the standard.

This document, including the change request documentation and proposed schema changes may be obtained from the Standards Setting Workspace, or by contacting standards@iata.org.

Next steps

The 3DS Change Request will be reviewed during the next Architecture and Technology Strategy Board working group meetings in Montreal on 20 May 2019.   After the review, the change will be finalized and prepared as part of Release 19.2 which is planned to be available by the end of August 2019.

Queries

For further information, please contact the Airline Distribution Standards team at standards@iata.org.