

Servicing in 17.2

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Changing a paid Order



Changing a paid Order

Function	Message
Retrieve my Order	OrderRetrieveRQ / OrderViewRS
Shop for a change in my flight	OrderReshopRQ/RS (reshop node)
Return new flight Offers	
Detailed taxes, baggage rules and fare breakdown request	... see options on next slide
Change Order request (delete old OrderItems, replace with new OfferItems)	OrderChange RQ / OrderViewRS
Pay for Order request	



Options for returning detailed taxes, bags and fare breakdown

	OfferPriceRQ/RS	OrderReshopRQ/RS (reprice node)	OrderReshopRQ/RS (reshop node)
Pros	Short sell capable Bag data available Time Limits available Disclosures available Tax Breakdown available	Reshop differential available	Reshop differential available Bag data available Time Limits available Disclosures available Tax Breakdown available
Cons	No reshop differential available	Long-sell input required (no input for OfferItem available) No time limits available No bag data available No disclosures available No Tax Breakdown available	Cannot take Offer ID

Recommendation: Amend OrderReshopRQ to take more IDs



Changing a paid Order – Recommendation

Function	Message
Retrieve my Order	OrderRetrieveRQ / OrderViewRS
Shop for a change in my flight	OrderReshopRQ/RS (reshop node)
Return new flight Offers	
Detailed taxes, baggage rules and fare breakdown request	OrderReshopRQ/RS (reshop node) – with a specific itinerary
Change Order request (delete old OrderItems, replace with new OfferItems)	OrderChange RQ / OrderViewRS
Pay for Order request	

