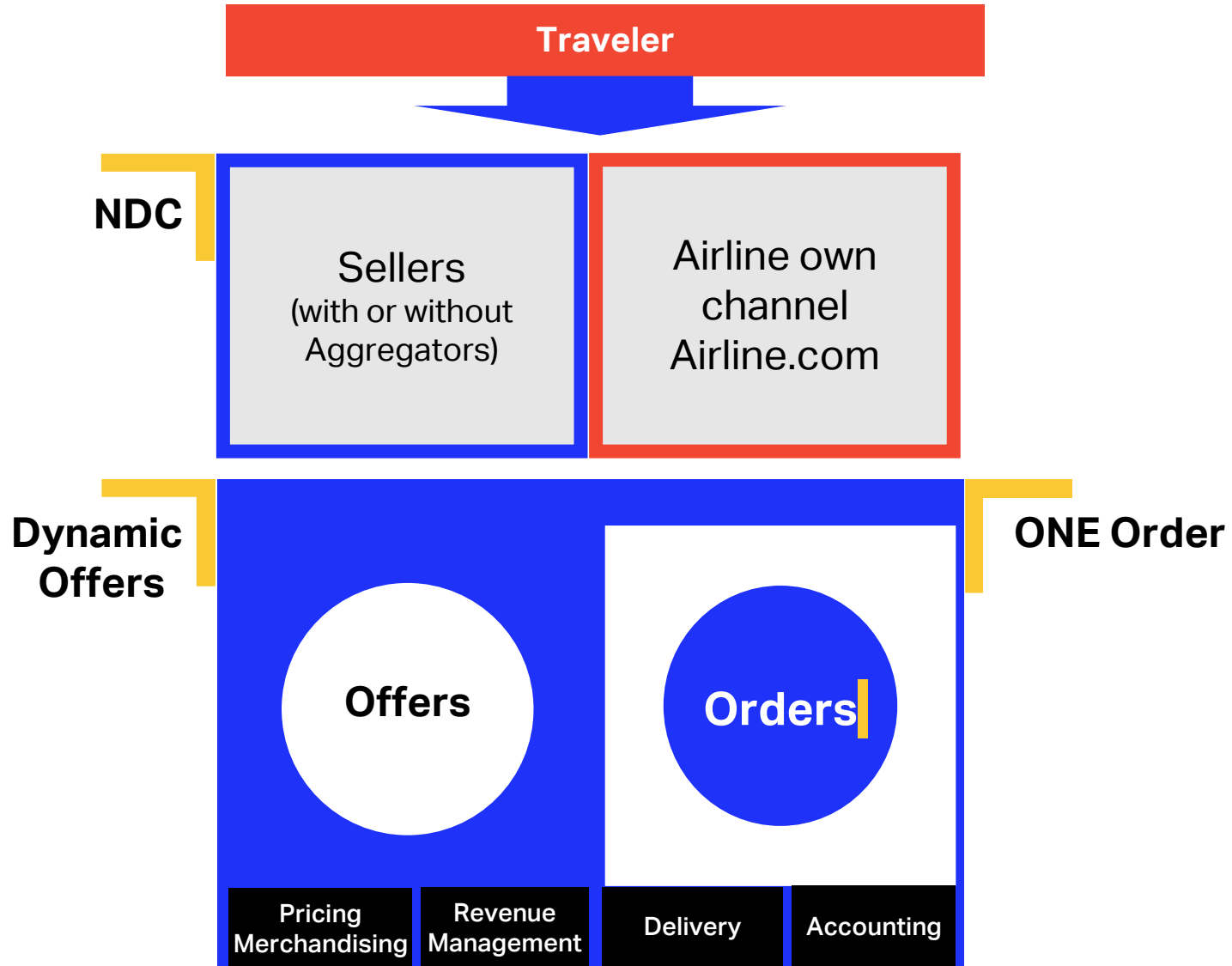# Orders

A world of Offers & Orders

References today

Booking

What: in general a 6 character-code

Why: proof that a reservation has been made

ET - Electronic ticket

What: in general a 15 figure code

Why: proof that a payment has been made (receipt)

A third reference – EMD – is used as payment receipt for ancillaries

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Replace the PNR/ET/EMD with one unique record and identifier: ONE Order

Industry with Orders

ONE Reference

Order Confirmation

OrderID: XB000A1B2C3D4

Service: XB000A1B2C3D4-1
Flight 123 GVA-LHR

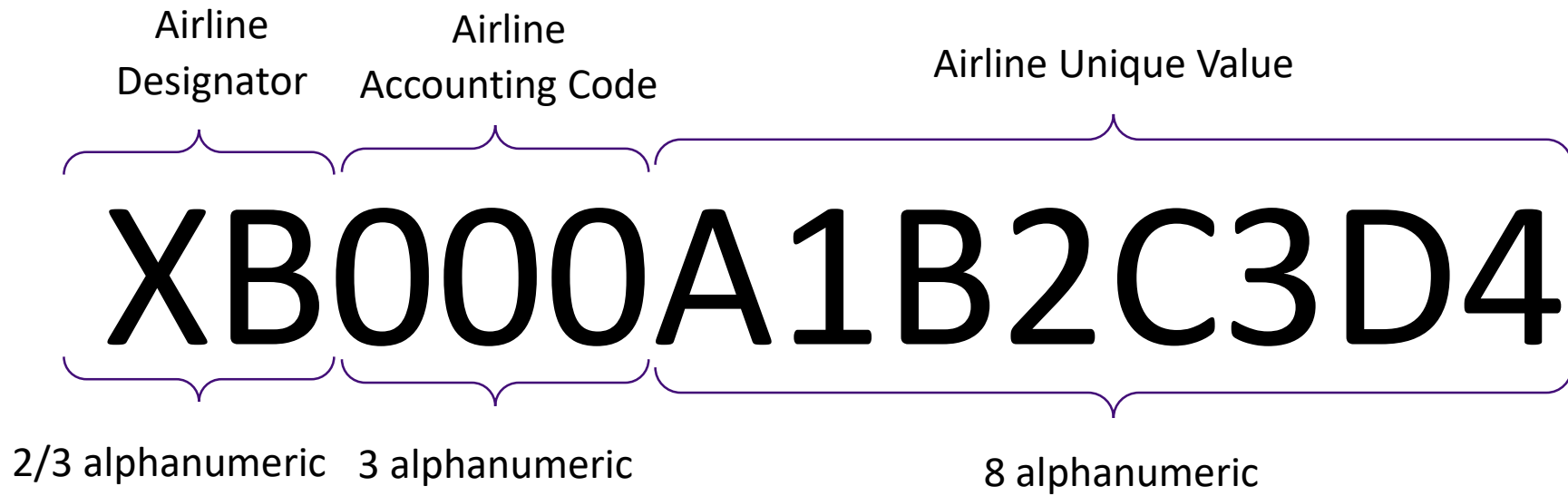Service: XB000A1B2C3D4-2
Priority pass

Service: XB000A1B2C3D4-3
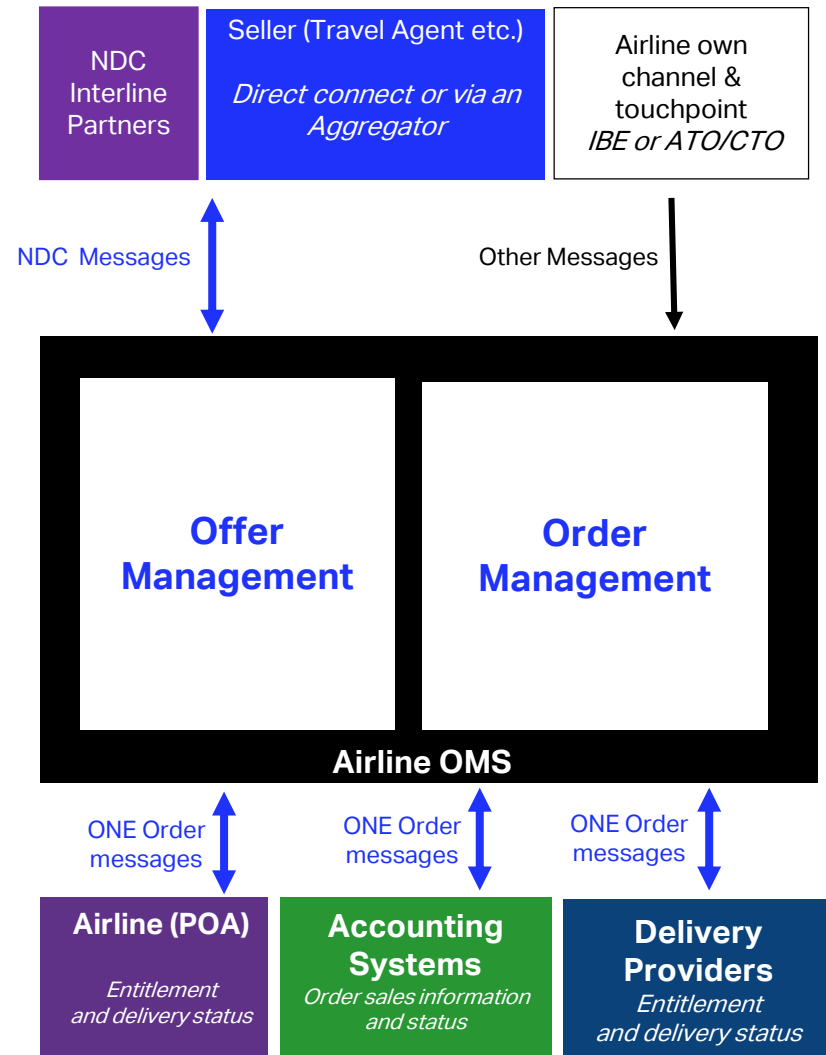**Lounge access**

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How we can Reference Orders in the Future

Airline Designator

Airline Accounting Code

Airline Unique Value

XB000A1B2C3D4

2/3 alphanumeric   3 alphanumeric   8 alphanumeric

Resolution 777 - Order ID

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ONE Order messages are delivered to other airlines, revenue accounting systems, and 3rd party delivery providers

| NDC Interline Partners | Seller (Travel Agent etc.)

Direct connect or via an Aggregator | Airline own channel & touchpoint
IBE or ATO/CTO |

NDC Messages ↕   Other Messages ↓

Airline OMS

| **Offer Management** | **Order Management** |

ONE Order messages ↕   ONE Order messages ↕   ONE Order messages ↕

| **Airline (POA)**

Entitlement and delivery status | **Accounting Systems**

Order sales information and status | **Delivery Providers**

Entitlement and delivery status |

- **A single Order Record** for fulfilment and servicing
- **Order Management** – at the core of ONE Order deployment
- **An Order based communication Standard** for **delivery** and **accounting**

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Thank you