



ONE Order

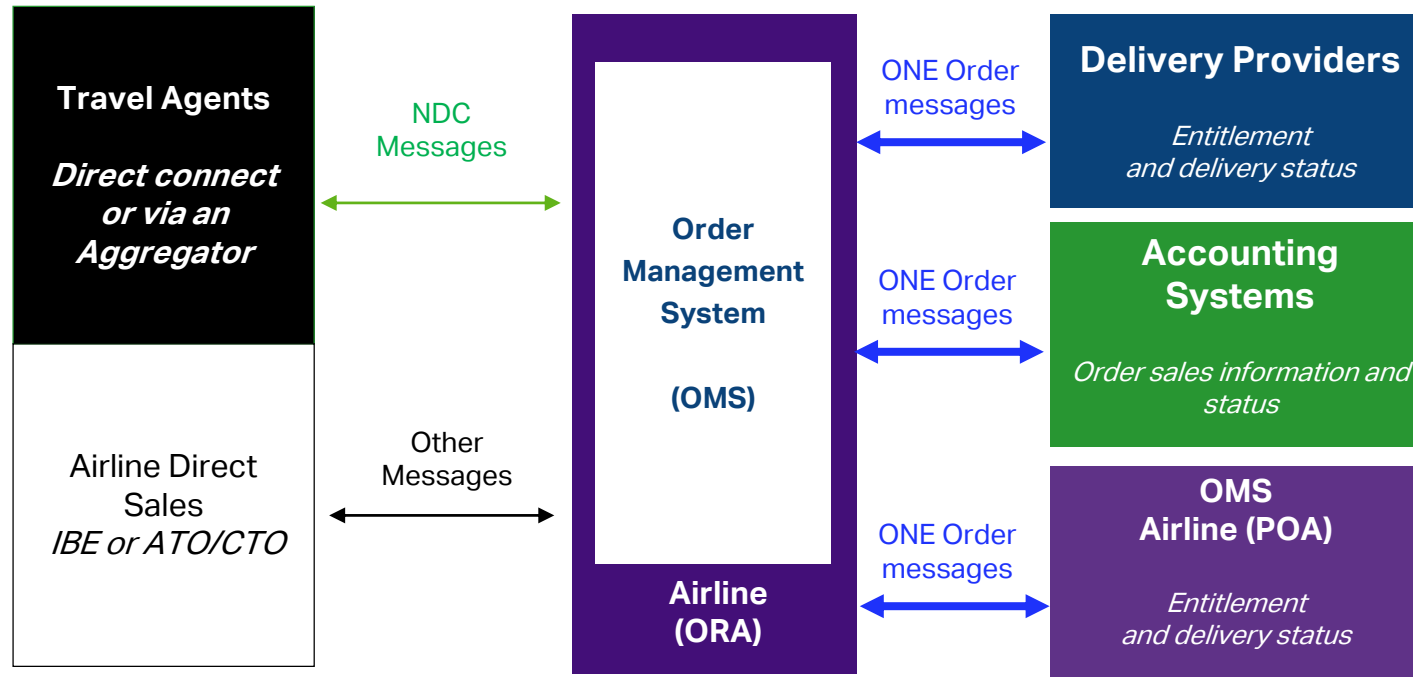
Overview and Program update

February 2019



ONE Order standard – what is it in a nutshell?

- **A single Order Record**
combining information already existing on PNR and E-Ticket/EMD
- **An Order based data communication messaging Standard**
facilitating retail-style architectures for fulfillment and accounting

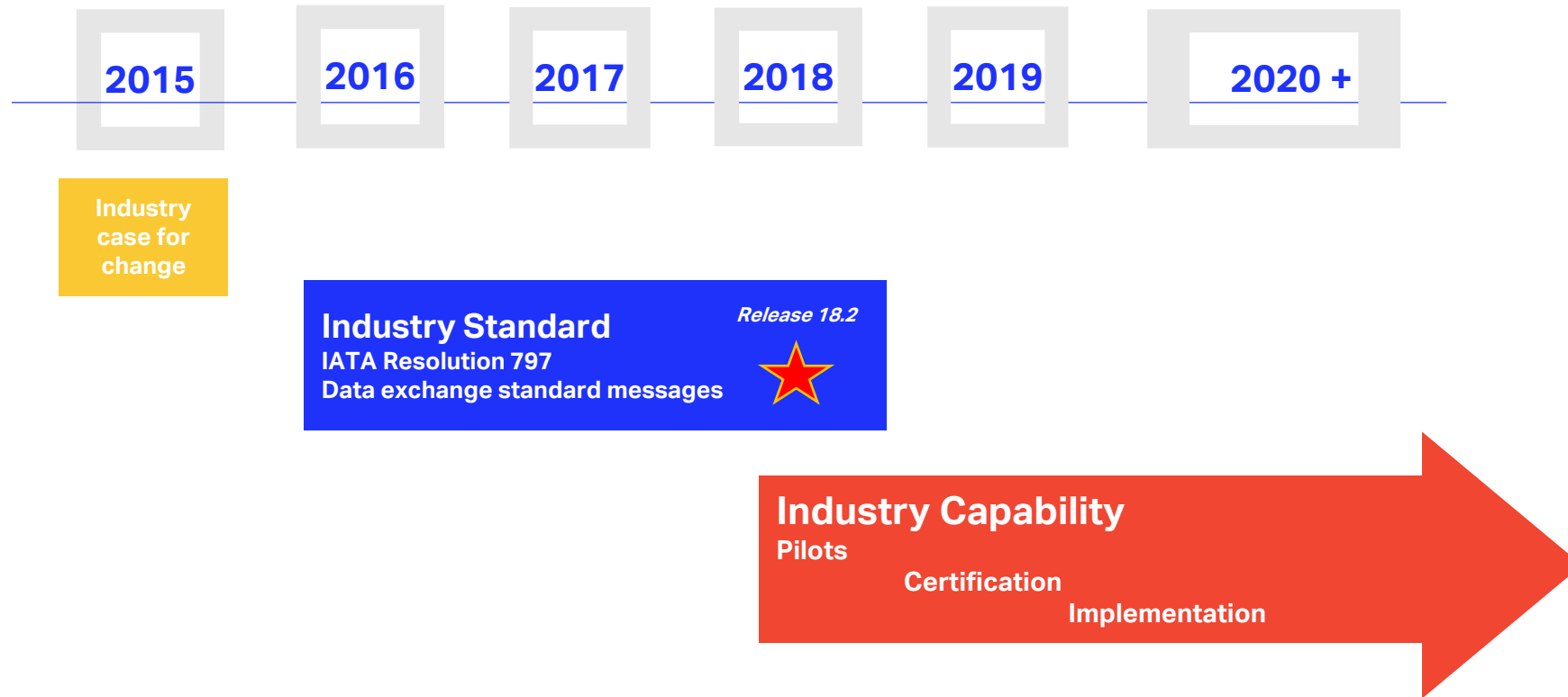


ORA: Offer Responsible Airline

POA: Participating Offer Airline (i.e. interline partners)



ONE Order - program roadmap



ONE Order – 2019 priorities

- **Industry Awareness & education:**
 - Awareness campaign, education workshops, conference presentation
 - Continuous airline engagement on ONE Order and support in their retailing transformation strategy
 - Expand education with Delivery Providers (Airports, Ground Handlers, 3rd party service providers) and NDC Sellers (travel agents, TMC, buyers)
- **Standard maturity & implementation support**
 - Continue the work on improving the standard with more functionalities
 - Publication of ONE Order Transition study with business value creation and guideline on the implementation steps
- **Certification program well established**



ONE Order - Pilots participants

H2- 2017



amadeus
BRITISH AIRWAYS

INTERES

NIIT
technologies
New Ideas. More Value.™

H1- 2018



SAP

IAG INTERNATIONAL AIRLINES GROUP

ISO Software Systems
Trust in IT-engineers

Condor

Sabre

APG Airlines

H2- 2018



JR Technologies

InselAir
Flying Higher

UNITED

navitaire
an amadeus company

H1- 2019

Other Airlines and
System providers
Pilots under
development

ONE Order
Certification
Program

ONE Order Certification – Status

ONE Order Registry



This registry lists the companies having gone through the [ONE Order](#) certification program.

- **Airlines** – Any airline that deploys and support ONE Order communication messaging and capability
- **Vendors and IT providers** – any vendor that offers ONE Order solutions and services (OMS, Delivery Provider, Accounting) can become ONE Order capable

Please see the [ONE Order Registry Disclaimer and Terms of Use](#) (pdf).

Search Registry

Company Type

Certification/Registration Type

Category
 Delivery

- ONE Order Delivery - Flight
- ONE Order Delivery - Ancillaries
- ONE Order Delivery - Flight & Ancillaries

 Accounting

- ONE Order Accounting - Flight
- ONE Order Accounting - Ancillaries
- ONE Order Accounting - Flight & Ancillaries

Schema Version

Company Name

Search Results (4 companies)

NAME	COMPANY TYPE	CERTIFICATION/REGISTRATION TYPE	CATEGORY
JR Technologies	Order Management Provider (OMS)	ONE Order Capable	ONE Order Delivery - Flight & Ancillaries; ONE Order Accounting - Flight & Ancillaries
Navitaire	Accounting Provider	ONE Order Capable	ONE Order Accounting - Ancillaries
SAP Customer Experience	Order Management Provider (OMS)	ONE Order Capable	ONE Order Delivery - Flight & Ancillaries; ONE Order Accounting - Flight & Ancillaries
SAP SE	Accounting Provider	ONE Order Capable	ONE Order Accounting - Flight & Ancillaries



Thank you

