What’s coming in 2019

Andrew Blake
Senior Manager, Shop Standards

Raphael Grangeon
Manager, ONE Order Standards

19 February, 2019
Groups under Shop – Order Standards Board

Shop Order Board

Ticketing  Offer  Order  Tariffs and Currency  Reservations  Intermodal  Integration
19.1 Release

007 Time Limits
Consolidated TTL with Payment Time Limit. Reviewed and changed Time Limit associations with Offers and Offer Items. Updated Annotations

038 Baggage Associations
In compliance with US DOT compliance we added additional associations for baggage.

064 Refundable Taxes
Added the ability for an Airline to declare which taxes are refundable at the Offer Stage

065 Additional GST Information
Added the ability for a Seller to send information to the Airline to generate an Invoice (required by India GST regulations)

021 Decommission of AirDocIssue
Decommissioned AirDocIssue in favor of using OrderChangeRQ
19.1 Release

058 Payment Card Encryption
Payment card data transmitted in the Order requests can be encrypted by Seller with an encryption key provided by ORA in Offer responses.

081 Phone number type
Change Phone number type to text. Annotations also modified to clarify usage.

100 & 106 Order Creation and Modification Dates
Basic database fields that needed to be supported.

118 Remove Terms and Terms List
Cleanup of Terms and Terms List from ONE Order OrderSalesInformationNotificationRQ / DataList

123 ShoppingResponseRefID
Making it optional across all request messages and add the OfferID

125 Remove Seat Profile from OSIN
Cleanup, there is no functional need to transfer seat profile to accounting.
19.2 Roadmap

145 Offer Rules
Programmatically send Rules relating to the Offer (i.e. Change, Cancel, Stop Over, Net, Commission, Masked, etc)

144 Price Definition and Guarantee
Define what components of the Price are Guaranteed for a Price Guarantee (Base, or Taxes, or Surcharges?)

021 Review of OrderShop and multi-use
OrderReshop has verb confusion (Reshop, reprice). Review of the message flows in progress.

059 Service Categorisation
Standardizing the way Services can be categorized using a shared industry level taxonomy

147 Documentation and Deprecation
Low level message by message documentation and deprecation of elements with no valid business requirement

104 Standardisation of Error Codes
Review, standardize and document the common use Error codes and recovery message flows.

March 2019
19.2 Roadmap

133 Schedule Change
Documenting process and identifying data gaps in the schemas to fulfil the Schedule Change use cases

067 Notification of Order Changes
Defining industry Best Practice for the Delivery Mechanism regarding the Notification of Order Changes. Defining the solution for the Change structure in OrderChangeNotifRQ

146 Voluntary Servicing
Supporting full & partial Voluntary order cancellation and order change.

129 3DS 2.0
Supporting EU Strong Customer Authentication mandate by implementing 3DS 2.0

128 Redirection to a hosted payment page
During the payment flow, Seller redirecting the customer to a hosted page (PSP or Airline)

136 Payment instructions and Payment surcharge
Ability to get the accepted form of payment from the Airline and associated payment surcharge
19.2 Roadmap

022 Details to determine context of interaction
Having the necessary information to determine the context of an interaction. Enables to better tailor the Offer, propose suitable payment options and drive the right payment flow.

110 Support Multiple Contact Types
Streamlining the Contact Types to support: Contact Type and Contact Purpose PADIS codeset update, multiple addresses at destination, Emergency contact and unaccompanied minor.

XXX Payment Error Codes
Rationalizing Payment Error Codes and Error Messages.

XXX Payment Data Elements Cleanup
Cleaning up request and response messages to reflect the payment flows.

103 Add Corporation/Contact Info
Ability to provide contact info for a Corporation to an Airline.

039 Transmit Ticket Information to Accounting
Creation of a new ONE Order message to support transition
20.1 Roadmap

145 Offer Rules 2.0
Agile changes and enhancements if required.

147 Documentation and Deprecation 2.0
Continuation of work on other messages.

104 Standardisation of Error Codes 2.0
Continuation of business processes and mapping for errors codes and how they work.

059 Service Categorisation
Continuation of work (if required)

021 Division of an Order
Kicking off this week in Message flows to understand what is required.

XXX Other CR's as Raised
Other items may be re prioritized ahead of items noted above.
20.1 Roadmap

**Servicing**
- Further Voluntary scenarios
- IROPS (within operational window)
- Order Change Notif - solutioning further scenarios

**Payment**
- Payment instructions and fees (continued)
- Payment Card Receipt
- Cleanup of Payment Data Elements (continued)
Welcome to the Enhanced and Simplified Distribution Guide

This website holds information and best practices to aid with implementations of Enhanced and Simplified Distribution. This site is managed by the Offer and Order Standard Setting Groups.

DISCLAIMER: The information contained in this publication is subject to constant review in the light of changing government requirements and regulations. No reader should act on the basis of any such information without referring to applicable laws and regulations and/or without taking appropriate professional advice. Although every effort has been made to ensure accuracy, the International Air Transport Association shall not be held responsible for any loss or damage caused by errors, omissions, misprints or misinterpretation of the contents hereof. Furthermore, the International Air Transport Association expressly disclaims any liability to any person or entity in respect of anything done or omitted, by any such person or entity in reliance on the contents of this publication.

No Part of this publication may be reproduced, recast, reformatted or transmitted in any form by any means, electronic or mechanical, including photocopying, recording or any information storage and retrieval system, without the prior written permission from:

Senior Vice President, Marketing and Commercial Services
International Air Transport Association
800 Place Victoria, P.O. Box 113
Montreal, Quebec, Canada H4Z 1M1
Content

18.2 Move online and start of new structure

19.1 Industry review of lower level content

19.2 Continuation of lower level content review and additional guidance

we are here
Shopping for flights and ancillaries
Completed

Basic order creation
Completed

Changing of itinerary
planned for 19.1

Full order cancellation
Completed

Change of flight time outside the operational window
planned for 19.1
Imp Guide Updates

Released along with the ATSB Release
The implementation guide is there for implementation and therefore needs to be available as soon as the release has been approved and published. (or a fast follower)

Documentation added to CR’s
Documentation updates are now being added to Change Requests so will be approved along with the Change in question.

New Content can be added anytime
If its new content it can be added to the website anytime once the appropriate groups and boards have approved the content.
Questions?

Andrew Blake
Senior Manager, Shop Standards
blakea@iata.org

Raphael Grangeon
Manager, ONE Order Standards
grangeonr@iata.org

www.iata.org
Thank you

www.iata.org/ndc

www.iata.org/publications for subscription to NDC Hub

http://airtechzone.iata.org for Implementation content