Implementation Forum 2019-1
February 19 – 21, 2019

Location: IATA Miami Offices

High Level Agenda

Day 1 – 11am – 5pm

   - This meeting is being held in compliance with the IATA Antitrust Provisions. Participants are asked to read and comply with the Competition Law Guidelines [pdf] that govern the meeting.
   - "Who is in the room": ‘Round the table’ introduction of participants

2. 2019 Outlook
   - The NDC program
   - The standard

3. ONE Order focus
   - The ONE Order program
   - Findings from 2 ONE Order Pilots
   - ONE Order Certification

4. Leaderboard insights part 1

Day 2 – 9am – 5pm

5. A Regional Perspective – NDC in The Americas
   - Experiences from participants implementing in this region
   - Leaderboard insights part 2

6. Agency and Aggregator Implementation Experiences
   - Agent Identification – a status update
   - Agent and aggregator demos
   - A presentation of mid/back office experiences
   - [On your mind] - Responding to agency / aggregator topics from participants and AIRTechZone

7. Implementing Servicing – part 1
   - Setting the scene
   - Servicing Roadmaps
Day 3 – 9am – 4pm

8. Implementing Servicing – part 2
   • Servicing roadmaps continued
   • Insights from a Schedule Change POC
   • [On your mind] - Responding to servicing topics from participants and AIRTechZone

9. Schema deep dive and Open Forum
   • Restoring Common Types in 19.2
   • 19.1, 19.2 sneak peek (including OrderChangeNotif, Payment enhancements)
   • [On your mind]
     • Automating Offer Rules
     • Removing a passenger from an Order (split)
     • Responding to schema queries from participants and AIRTechZone
     • Airline Profile

10. Leaderboard insights part 2

11. Next steps and meeting close

Meeting Location

703 Waterford Way (NW 62nd Avenue)
Suite #600
Miami, Florida 33126
USA
(Meeting rooms on the 6th floor)