



Implementation Forum 2019-1

February 19 – 21, 2019

Location: IATA Miami Offices

High Level Agenda

Day 1 – 11am – 5pm

1. Welcome, IATA Antitrust Provisions

- This meeting is being held in compliance with the IATA Antitrust Provisions. Participants are asked to read and comply with the [Competition Law Guidelines \[pdf\]](#) that govern the meeting.
- "Who is in the room": 'Round the table' introduction of participants

2. 2019 Outlook

- The NDC program
- The standard

3. ONE Order focus

- The ONE Order program
- Findings from 2 ONE Order Pilots
- ONE Order Certification

4. Leaderboard insights part 1

Day 2 – 9am – 5pm

5. A Regional Perspective – NDC in The Americas

- Experiences from participants implementing in this region
- Leaderboard insights part 2

6. Agency and Aggregator Implementation Experiences

- Agent Identification – a status update
- Agent and aggregator demos
- A presentation of mid/back office experiences
- **[On your mind]** - Responding to agency / aggregator topics from participants and [AIRTechZone](#)

7. Implementing Servicing – part 1

- Setting the scene
- Servicing Roadmaps

Day 3 – 9am – 4pm

8. Implementing Servicing – part 2

- Servicing roadmaps continued
- Insights from a Schedule Change POC
- **[On your mind]** - Responding to servicing topics from participants and [AIRTechZone](#)

9. Schema deep dive and Open Forum

- Restoring Common Types in 19.2
- 19.1, 19.2 sneak peek (including OrderChangeNotif, Payment enhancements)
- **[On your mind]**
 - Automating Offer Rules
 - Removing a passenger from an Order (split)
 - Responding to schema queries from participants and [AIRTechZone](#)
 - Airline Profile

10. Leaderboard insights part 2

11. Next steps and meeting close

Meeting Location

703 Waterford Way (NW 62nd
Avenue)
Suite #600
Miami, Florida 33126
USA
(Meeting rooms on the 6th floor)

