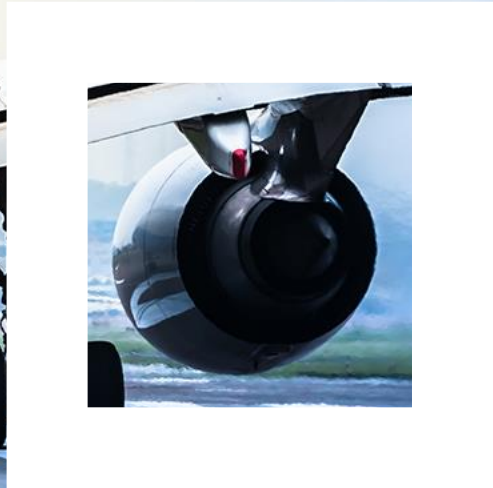


Features in NDC & ONE Order



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Existing & New/Future Features in NDC

- Shopping for Flights
 - Support different PTCs
 - Multi-City Itineraries
 - Shopping for Ancillaries
 - Calendar Shopping
 - Seat Selection
 - Offer Rules
 - Content Localization
 - Personalization
 - Promos & Discounts
 - Rich Content
- O&D / Flight Specific
- Partial Offers / Product-led Shopping
- Preferences & RFIC/RFISC
- Service Taxonomy
- Fare Rules in Fare Details
- Offer Rules (Restrictions)
- Rich Media in Service Descriptions
- Improving Device Type

Existing & New/Future Features in NDC

- Order Creation
- Voluntary Servicing
 - Pax Details
 - Flight Reshop
 - Ancillary Reshop
 - Remove Pax from Order
 - Name Change
 - Cancellations
 - Refunds
 - Reusability
- Order History
- Involuntary Changes
- Payments
 - Deferred Payments
 - Multi-FoP+Multi-Payer
 - 3DSecure v1 / v2
 - Payment Preferences
 - FoPs Supported
- Involuntary Changes
 - Sched Change
 - Disruption
 - Pax Up/Downgrade
 - Seller Notifs

Cancel and Adding ancillary – straight to OrderChangeRQ

Improving reshopping of ancillaries

Reshop for all Pax minus the removed Pax

Specific function

Using Services / Vouchers / Residual on Accountable Docs

Specific function

Using the payment processing structure

Optimized structures

Repetition of portions of the Order

Redesigned + Order Versioning

v1

v2



Feature Highlights (from 19.2)

133 Informing Seller of Schedule Change

complete

guide

The change request is proposing the following enhancements to support Schedule Change scenarios. Enhancements include the Seller follow-up action and supporting Fare Waiver to be passed from the Seller to the Airline (and back)

067 Notification of Order Changes

complete

guide

The change request, for the OrderChangeNotificationRQ message, is to establish a standard structure and a set of best practices around data synchronization to handle notification of Order changes from the Airline to the Seller after an unsolicited, involuntary, voluntary or schedule change type changes.

146 Voluntary Servicing

complete

guide

The change request is proposing several enhancements to support the following voluntary servicing scenarios: full cancellation , partial cancellation and order modification.

156 Net Clearance Amount

complete

guide

Define the Net Clearance Amount –provides clarity regarding each party's financial obligations.

Feature Highlights (from 19.2)

022 Details to determine context of interaction complete guide

Enables Airlines to know the detailed characteristics of the interaction between the customer and the seller so the Airline can take action for the appropriate customer experience.

129 3DS 2.0 complete guide

Enables Airlines to implement 3DS 2 in the NDC schemas to be compliant with the EU regulations regarding Strong Customer Authentication.

complete guide

136 Payment instructions and Payment surcharge

The change request is proposing several enhancements to communicate the airline accepted payment methods to the Seller; and to communicate final prices to the Seller inclusive of any associated payment fees, during the shopping phase and before commitment to pay for an order.

148 EasyPay complete guide

IATA EasyPay, allowing Agents to remit to airlines via the BSP, is currently not supported in the list of payment methods of the NDC schemas. With this change, IATA EasyPay is now defined as a Payment method as per IATA Resolution Passenger Agency Conference 812.



Feature Highlights (from 20.1)

CR group

98 Spanish Surnames

on-going

guide

Enables to distinguish between a customer's 1st and 2nd family names in order to validate the Customer's entitlement to the Spanish Residency discount for internal flights in Spain.

Customer Payment Group

177 Storing Lodge Card Data in the Order

on-going

guide

This Change enables to store Data Elements related to the Corporate Customer in the order so they can be reported back subsequently.

179 Supporting Split Payment in E-Dist schemas

on-going

guide

This Change provides the ability to collect payment from different parties for the same order; and the ability for the airline to collect payment from different payment methods from the same payer.



Thank you

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