

Retailing Implementation Forum

September 2023 Edition



Implementation Forum Agenda

9:00 Welcome, Competition Law Compliance

Industry NDC adoption reality check and implementing with the end in view

Participant introductions

Implementation Guidance Highlights

10:40 – 11:00 Break

Servicing in NDC – Part 1

Migrating to 21.3 (IBS, Verteil, presentations, fireside chat)

12:10 – 13:30pm Lunch

Performance in NDC

Industry conversations (Performance, 21.3)

15:00 – 15:20pm Break

A Merchandising Platform Implementation (Turkish Airlines)

Industry conversations: Delivering Servicing despite legacy constraints – what are the opportunities?

Reviewing “the Parking lot”

Open Q&A

17:00pm Close day 1

17:30 Airline session in Bale

9:00 Welcome Back

Variations in Industry Implementations

Workflows & Data Elements in 21.3

Industry conversations (Achieving consistency)

10:30-10:55 Break

Servicing in NDC – Part 2

Self-service voluntary changes (LHG, Travix)

12:30-13:50pm Lunch

Interlining in NDC

Airline – partner setup best practice (LATAM, Finnair, AFKL)

Industry conversations (Setup impacts to implementation)

15:00 – 15:20 Break

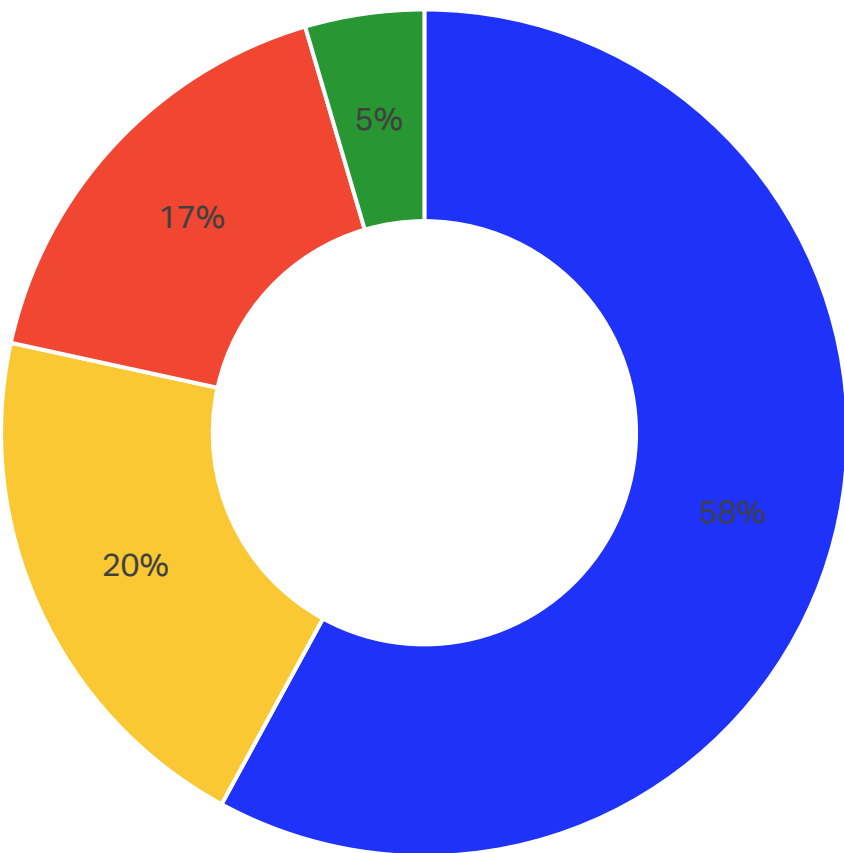
Setup conversations impacting payment and settlement

Your Implementation Takeaways and next Steps

Resources, next events

17:00 Close day 2

Participating Organizations



- Airies
- Sellers
- System provider for Airlines and Sellets
- Industry Body;

- 10xRich Travel Technology PVT LTD
- Aeronology
- AlTahadi Travel & Tours
- Air Canada
- Air France / KLM
- AirGateway
- Airretailer Technology LLC
- Alaska airlines
- Amadeus IT Group
- Amex GBT
- ARC
- Atlas
- Avianca
- British Airways
- Cathay Pacific Airways
- Clarity Travel Management
- Copa Airlines
- EL AL Israel airlines Ltd.
- Egyptair

- Finnair
- Flightroutes24 Travel Company Limited
- Gulf Air
- Hahn Air
- Hitit
- IBERIA
- IBS Software
- JAL Information Technology Co., Ltd
- Japan Airlines
- Kenya Airways PLC
- LATAM Airlines Group S.A.
- Lufthansa Group
- Midoco GmbH
- MINSAIT/INDRA
- PROS
- Qatar Airways
- Quadlabs Technologies Pvt Ltd
- Sabre
- SAP Concur

- SAS
- Saudia
- Scandinavian Airlines System
- SIA
- Singapore Airlines
- Spotnana
- Swiss International Air Lines LTD
- Thomalex
- Travel in Motion
- Travelfusion
- TravelNDC Technology Co. Ltd.
- Travelport
- Travix
- TUI GmbH
- TWAI
- Turkish Airlines
- Verteil Technologies Private Limited



Competition law compliance

(simplified slide for display, please see full description on the meeting page)

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Announcements, Reminders

Toilets: 4th floor, just below this room

Coffee/Tea: Just outside meeting room

Wi-Fi code: on the door

Lunch options:

- Just outside meeting room (turn right)
- The train station (Migros supermarket, [Terraza](#), [Pizzeria Al Volo](#), Swiss Chalet etc.)
- The airport: food court

Please remember to abide by the Competition Law Guidelines and Terms of Reference for this meeting – see event site

Speaker presentations will be recorded

Table breakouts discussions will not be recorded

References

Meeting page on [AIR Tech Zone \(iata.org\)](https://www.iata.org/AIR-Tech-Zone)