Agenda

- Implementation Update
- Discussion on change of itinerary
- Discussion on optional parameters
- Discussion on Wetlease
Implementation update

Efforts put in the last three years lays the foundation for SAS future distribution capability

- NDC RFP
- IATA NDC level 4 & early adopter onboarding
- ONE Order pre-study (?)
- NDC pre-study
- Implementation of DCP platform
- DCP platform and SAS NDC org maturing – ready for NDC @ Scale

Timeline:
- 2012
- 2017
- 2019
- 2020
- 2021
Implementation update

Timeline

Deliverables

Dec
Release UAT

Late Q1
IATA Cert
Level 4

End Q1 / Beginning Q2
Market Launch

Dec
Jan
Feb
Mar

2020

UAT and certification period
Target Architecture Release 1

Customer Touchpoints
- D360 web
- SAS App
- D360 Air
- Kiosk
- Partner
- Station
- OTA
- Meta
- TMC
- Aggregators (incl. GDS)

Integration Platform
- Digital Platform API
- Digital Platform

Digital Platform
- SAS API Management

Business
- ATPCO
- Altea WS
- FlexPricer

PSS
- Reservation / Ticketing
- Inventory / Schedule
- Departure Control
- Payment
- Revenue Management

- Offer Management
- Order Management
- Payment Management

ATPCO
- CC / Agent apps
- NDC API

NDC API Management

Implementation Update

Functionality included in first release

- Air shopping
- Add Bag & Seat as ancillaries
- Booking
- Rebooking
- Cancellation
- Order change notification through SBRRES integration

- Valid payment methods: Credit card payment including 3D secure
- Corporate ID (CID) validation for providing corporate fares
- Aggregator support
Change of itinerary and keep booked seats

• We need to rebook a flight including the two paid seats, and need to book two new seats on the new flight
• The Implementation Guide has a section on this (Change of itinerary)
• Our implementation
Change of itinerary and keep booked seats

Process according to Implementation Guide

1. Retrieve Order
2. Request a set of Reshop Offers based on Origin, Destination and/or defined dates as replacement of specific OrderItem(s).
3. Request detailed information on selected Reshop Offer(s)
4. Select Reshop Offer(s) to add to a shopping basket
5. Request a new Reshop Offer based on the content of existing Reshop Offer(s) and on additional qualifiers and context
6. Request Offer Item(s) to be added to an existing Order
7. Cancel Order Item(s) from an existing Order
8. Add payment information into an existing Order
9. Commit to the Terms of the Order
Change of itinerary and keep booked seats

Process in SAS

1. OrderRetrieve
2. OrderReshop (Request Reshop offers based on new O/Ds for flights)
3. OrderReshop (Reprice based on new offers)
4. SeatAvailability
5. OrderReshop (RepriceForReassociation seat 1, adding a new seat and reassociating the EMD)
6. OrderReshop (RepriceForReassociation seat 2, adding a new seat and reassociating the EMD)
7. OrderChange
Best practices for returning optional information

OrderListRS

• Only OrderID is mandatory
• For flight bookings, shouldn’t the Departure station be mandatory?
• Best practices for other optional parameters?
THANK YOU!