NDC ROADMAP FUNCTIONALITIES

GVA IMP FORUM PRESENTATION – JAN 2020
## NDC FUNCTIONAL SCOPE  LIVE (NDC APIS AND ABT)

### Global
- Airlines: AF KL marketing flights
- Markets: more than 50 countries
- Airline profile: basic
- Type of third party: IATA agents
- Type of Journey: OW, RT, Open jaws, multi-cities
- Public Fares: ADT, CHD, INF, Senior, Youth
- Private Fares: Corporate, TO, VFR, consolidators and “seat only” net fares (UK, DE)
- Content: Labels, amenities
- Agent Backoffice: Ticket report via ABT
- Sales reporting to BSP

### Booking
- Type of search: O&D, date
- Search by attributes
  - Lowest fare
  - Direct flights
  - Time slot
  - Specific Cabin/branded fare
  - Flight number
  - Maximum number
- Fare conditions, tax details, baggage disclosure
- Baggage allowance in shopping response
- Upsell: upsell proposition given for a specific itinerary
- Flying blue loyalty program at booking creation
- Form of payment: BSP cash, Credit and Debit cards
- Corporate recognition
- Payment: single FOP and differ payment
- Payment: Encryption (NDC APIs), Data Collection Page (Agent Booking Tool)
- APIS data: add in booking creation and post-booking

### Servicing
- Time frame: pre-departure paid and after departure
- Type of product: Flight
- Display of an order or list of orders
- Involuntary change: notification via NDC Services + Email
- Cancellation before ticketing, refund and void, refund part the pax (split refund)
- Flight modification for all type of itineraries after ticketing for all or part of the passengers (split rebooking); before ticketing for all passengers
- Name correction

### Ancillaries
- Scope options: add bags, seats, special free meals
- Scope time frame: post booking or ticketing, in shopping flow (NDC APIs only)