CONDOR IN A NUTSHELL

Condor was founded on Dec 21st

Condor holds 2/3 market share of all German tourism travel

1955

Condor is the world’s leading vacation airline

1962

Seat only offers complement charter capacities

1989

Formation of Thomas Cook Group Airline

2013

Condon belongs to C&N Touristic AG (Thomas Cook AG)

1997

NDC @ Scale certification as first Leisure Airline worldwide

2020

Collapse of Thomas Cook AG – Condor continues to fly

2019

Facts

- 9.5 Million passengers per year
- >100 destinations in Europe, Africa and America
- 4th time in a row Germany’s most popular leisure airline

NDC@SCALE - IATA NDC IMPLEMENTERS FORUM | GENEVA | 22ND JANUARY 2020
pribas airline solutions is a privately owned IT company with 30 years of expertise in the aviation industry.

The 40 employees based in Frankfurt and Antalya dedicate their current effort mainly in bringing the NDC & ONE Order standard forward and have supported Condor on their NDC journey since 2014.

Core product is the AirBroker suite, which is an inventory independent airline retailing platform based on the ONE Order concepts.
TECHNICAL SETUP

Performance indicators

- Average, stable response time < 100ms
- System availability > 99.9%
- Peak days with 30 Mio requests / 30000 booked segments

Scalable infrastructure, cloud based
ORGANIZATIONAL SETUP

Information phase
- Provide implementation guide and use cases
- Granting access to stage environment (sandbox and graphical interface)
- Provide login credentials for Jira ticket system

Testing phase
- Partner tests and implements the NDC API on Stage
- Support by Condor and pribas for technical and product queries
- Reviewing of test bookings made by partner on stage environment

Go Live
- Relevant agency settings are done
- Partner receives credentials for live environment
- Final live tests
- Agree on a Go Live date
- Monitoring of GoLive by Condor and pribas

Continuous support via Condor Jira ticket system or by mail

1-3 weeks
NDC@SCALE PROJECT TIMELINE

**October 2019**
- Kick Off
- Evaluation
- Implementation of missing requirements

**November 2019**
- Certification
- Completion of documents

**December 2019**
- Certification
Certification has been quick & easy as most prerequisites have already been met before:

- Technical Setup
- Organizational Setup
- Use Cases / Capabilities including Level 4 certification

Over the past years we have observed the growing expectations and technical needs of the market and retail partners and adopted these into our setup.

The NDC@Scale requirements largely comply with these aspects and can be seen/used as blueprint for successful use of NDC.