

Implementation Forum Agenda

(All sessions are interactive)

Day 1: 13th November 11:00 – 17:00

~ DAY 1, 11am ~

1. Setting the Scene

Welcome, AntiTrust Provisions and Introductions

NDC and ONE Order Program Updates

The Implementation Guide - A presentation of the new Implementation Guide for Enhanced and Simplified Distribution.

~ LUNCH, 12:45 – 2pm~

2. Agent and TMC Focus

Walkthrough of an end to end scenario of a TMC NDC implementation.
[Presentation, Demonstration, Schema review]

Agent Identification in NDC – an update on work underway to establish an industry-wide approach to identify parties involved in the distribution chain (including accredited and non-accredited agents of airlines and other parties).

~ End of Day 1, 5pm ~

Dinner (7pm – 10pm)



14th November 9:00 – 17:00

~ DAY 2, 9am ~

3. Presentation and outcomes from a ONE Order Pilot - JRT

A look at an End to End Scenario using ONE Order to cover the delivery of flights and services

4. 18.2 and 19.1 schema updates

An update of changes introduced in 18.2 and 19.1. Participants get an opportunity to ask questions about the changes introduced.

Delegates share experiences migrating from previous versions of the schema.

5. Zoom into Involuntary Changes

Schedule change scenarios in 17.2 – 18.2
Addressing gaps in involuntary servicing scenarios
Presentation of a disruption POC

6. Implementation Presentations

Participants and their partners share from their experiences implementing select user stories covered in the Implementation Guide.

[Presentations, demos, schema reviews]

(Delegates that would like to share specific scenarios, email ndc@iata.org)

7. NDC Certification changes

A presentation and interactive session with the NDC team on the NDC certification changes.

. ~ End of Day 2, 5pm ~



Day 3: 15th November 9:00 – 16:00

~ DAY 3, 9am ~

8. Presentation and outcomes from a ONE Order Pilot - SAP

A look at the SAP ONE Order Pilot including end to end scenarios from the creation of the order up to accounting

9. ONE Order Certification Program Overview

Get more details on the ONE Order Certification

10. Payment Implementations in NDC

A live demonstration of a Payment POC and the learnings

Payment changes introduced in 18.*, planned for 19.1

Participants get an opportunity to demonstrate their payment capabilities implemented in NDC

(Delegates that would like to share specific scenarios, email ndc@iata.org)

11. NDC in China and Asia Pacific

An overview of NDC in these markets

Players who have implemented NDC in the Chinese market share their experiences

12. Other implementation topics

Handling volumes: Sharing experiences implementing the Airline Profile

Other implementation topics raised by participants

Bringing it all together – meeting wrap up

. ~ End of Day 3, 4pm ~

